



## Hosted Telephone Service

### Key Benefits:

- Uses popular, high-quality Polycom or CISCO telephones or can connect directly into your existing telephone system
- Extremely cost effective
- Service works over affordable broadband Internet access
- Conserves capital resources
- Low startup cost
- Custom configurations
- Unlimited calling plans
- 800 number service
- 411 directory listing
- 911 service
- Turn up service within hours-not days
- Excellent Disaster Recovery tool
- One year service commitment

For more information  
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Visit [www.tsaatlanta.com](http://www.tsaatlanta.com)

Hosted Telephone Service is a perfect fit for companies with an active call volume and growing business.

**Low monthly recurring charge of \$29.95 per line**

**Unlimited calling**

**Terminate one line on a Polycom or CISCO telephone**



Direct Inward Dial (DID)

Single-line telephone configurations

Key system configurations

PBX configurations

Conference bridging

Follow-me service

Custom Music-on-Hold

Automatic Call Distribution (ACD)

Silent Monitor Calls

Call detail reports/ACD reports

Automated Attendant

Incoming fax sent to email

Voicemail sent to e-mail

Custom call handling configurations



### Rapid custom provisioning and turn-up

After conducting an interview with your company, Telecom Service of Atlanta will custom design a solution meant for your business needs.

Unlimited call plans are not intended for Call Centers or high column call processes such as predictive dialers or to be used in pooled access arrangements. High volume special use plans also available